



## WINTER CLOTHING RENTAL RATES & INFORMATION

	MBYT TOUR GUEST	NON-TOUR RENTAL
DAY 1	\$80.00	\$80.00
DAY 2	\$108.00	\$120.00
DAY 3	\$144.00	\$160.00
DAY 4	\$175.50	\$195.00
ADDITIONAL DAYS	\$35/DAY	\$35/DAY

WINTER CLOTHING RENTAL PACKAGE ITEMS
PARKA
INSULATED SNOW PANTS
WINTER BOOTS
BALACLAVA/NECK WARMER/BUFF
INSULATED MITTS
WARM HAT
<b>INDIVIDUAL ITEMS ARE AVAILABLE FOR RENT, PLEASE INQUIRE</b>

### MBYT TOUR GUESTS ALSO RECEIVE

- FREE DELIVERY/PICK-UP
- FREE CLOTHING SIZING EXCHANGE IF REQUIRED,\*PENDING INVENTORY

**RENTAL PERIOD:  
1:00PM TO THE NEXT DAY 11:00AM**

### SIZING INFORMATION/BRANDS

We encourage you to submit your clothing rental booking form as soon as possible to ensure we have your size. Please note that we have limited sets of winter clothing and we do our best to provide you the requested size, if your first choice is not available we will provide the next best size. Please ask if you need assistance with choosing the correct size. Our parka rental brands include Canada Goose and OSC (Outdoor Survival Canada). Please note that sizes/brands may be substituted if first option is not available. OSC Parkas are very comparable in warmth to the Canada Goose brand and are excellent. We also rent Baffin boots in addition to Sorel brand.

### RESERVING YOUR CLOTHES

1. Complete the winter clothing rental booking form with your sizing requirement. Please use one form per rental/person. If need be, please save the blank rental form and then complete as many forms as your group requires. Email all of the booking forms to [info@mybackyardtours.com](mailto:info@mybackyardtours.com). We suggest for larger group orders (8+ people) create a table with the names, gender and sizing requirements.
2. Date, print/type and sign the Winter Clothing Rental Agreement of Terms and Conditions.

### CONFIRMATION OF YOUR ORDER

After we receive your completed form (s) we will send you an email to tell you if we can fill your order. Please note that your order is not confirmed until this time. **Once we confirm your order, please call our office with your credit card information. Credit card information is required for security on our clothing rentals for lost, damaged and/or unreturned articles of clothing.** Card information may also be used for payment.

### DELIVERY/RETURN OF CLOTHING

Your clothing will be delivered and picked up from your accommodations, please see additional details on the next page. Deliveries are available only within the City of Yellowknife; special arrangements can be made for pick up and return to our office should you be renting a vehicle or staying outside the City.

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## DELIVERY

### Hotels/Bed and Breakfast Accommodations

Delivery can be provided to all major hotels and accredited accommodations. Please ensure that you complete all information on the booking form with the name of your accommodations, the name that your reservation is under, confirmation number and your arrival and departure information.

### Air BnB's

Please provide us with the name of your Air BnB; the host name; host phone number and address; we will endeavour to make arrangements to drop off and pick up the clothing. Otherwise, due to accessibility issues with various Air BnB's, you may need to make arrangements for pick-up and return of clothing rental to our office.

**Delivery Rate** Delivery/Pick-up Rate \$12.50

*(one reservation can include multiple clothing packages and the rate is inclusive of both directions).*

**Delivery Time:** 1:00PM or later pending your arrival time;

**Pick-up/Return Time:** 11:00AM. Please allow up to 1/2 hour to accommodate delivery/returns.

Later delivery and earlier returns can be easily arranged pending your travel schedule. If you arrive later in the day your clothing will be delivered to your hotel, either in-room or with reception. We welcome you to include your travel information in your communication with us.

## RETURN

Please be sure to check the pockets of the clothing for your belongings before placing the boots and clothing in the bags provided. We welcome you to meet one of our friendly staff members, who will pick up the clothing at 11:00 AM. Payment can also be made at this time. If you depart early in the morning (before 11AM), please indicate your departure time on the form and leave the winter clothing with hotel front desk staff in secure storage.

## OTHER INFORMATION

*In addition to regular rental fees, the following extra charges may apply:*

- Exchange an article of clothing for another size:  
\$15.00 (depending availability) + Delivery \$12.50
- Same-day order fulfillment \$25.00/per set. Same day order refers to a 24-hour period in which we received a completed winter clothing rental agreement and have confirmed that it can be filled.
- Extended rental period (10 days +) will be charged a \$65.00 cleaning fee.
- Early delivery or late returns will incur additional day charges.
- Prices do not include 5% GST, this will be added to the price.

## PAYMENT

Payment can be made by cash, Interac e-Transfer, or credit card. Please select your preferred method of payment on the form. If paying by cash or credit card this can be done in person on pick up or delivery; alternatively, if this is not possible you will receive an invoice by email that you can pay from the link provided.

## BEYOND OUR BACKYARD – AURORA, WILDLIFE & BARRENS

If you want to get away from the crowds and do something beyond the ordinary be sure to check out these amazing multi-day fly-out packages to Peterson's Point Lake Lodge to see the aurora, wildlife and spectacular barrens in autumn colours.

