



WINTER CLOTHING RENTAL RATES & INFORMATION

****Prices are valid till March 31, 2024****

OPTIONS	MBYT TOUR GUEST	NON-TOUR RENTAL	WINTER CLOTHING RENTAL PACKAGE ITEMS
DAY 1	\$95.00	\$95.00	PARKA
DAY 2	\$140.00	\$140.00	INSULATED SNOW PANTS
DAY 3	\$185.00	\$185.00	WINTER BOOTS
DAY 4	\$230.00	\$230.00	BALACLAVA/NECK WARMER/BUFF
ADDITIONAL DAYS	\$45/DAY	\$45/DAY	INSULATED MITTS
			WARM HAT

MBYT TOUR GUESTS ALSO RECEIVE

- FREE DELIVERY/PICK-UP
- FREE CLOTHING SIZING EXCHANGE IF REQUIRED. *PENDING INVENTORY

RENTAL PERIOD:

11am to 1pm the Next Day

SIZING INFORMATION/BRANDS - SELECT THE RIGHT SIZE

We encourage you to submit your clothing rental booking form as soon as possible to ensure we have your size. Please note that we have limited sets of winter clothing, and we do our best to provide you with the requested size, if your first choice is not available, we will provide the next best size. We invite you to share your weight and height with us – this information helps us to confirm the most appropriate size.

Please ask if you need assistance with choosing the correct size. Our parka rental brands include Canada Goose and Outdoor Survival Canada (OSC). Please note that sizes/brands may be substituted if the first option is not available. OSC Parkas are very comparable in warmth to the Canada Goose brand and are excellent. We also rent Baffin boots in addition to Sorel brand.

RESERVING YOUR CLOTHES

1. Complete the winter clothing rental booking form with your sizing requirement. Please use one form per rental/person. If need be, please save the blank rental form and then complete as many forms as your group requires. Email all the booking forms to info@mybackyardtours.com.

**We suggest for larger group orders (8+ people) create a table with the names, gender and sizing requirements.*

2. Date, print/type and sign the Winter Clothing Rental Agreement Terms and Conditions.

CONFIRMATION OF YOUR ORDER

After we receive your completed form (s) we will send you an email to confirm your order. Please note that your order is not confirmed until this time. **Credit card information is required for security on our clothing rentals for lost, damaged and/or unreturned articles of clothing.** Card information may also be used for payment.

DELIVERY/RETURN OF CLOTHING

Your clothing will be delivered and picked up from your accommodation, please see additional details on the next page. Deliveries are available only within the City of Yellowknife; special arrangements can be made for pick up and return to our office should you be renting a vehicle or staying outside the city.

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DELIVERY

Hotels/Bed and Breakfast Accommodations

Delivery can be provided to all major hotels and accredited accommodations. Please ensure that you complete all the information on the booking form with the name of your accommodation, the name that your reservation is under, confirmation number and your arrival and departure information.

Air BnB's

Please provide us with the name of your Air BnB; the host name; host phone number and address; we will endeavor to accommodate drop off and pick up of clothing. Otherwise, due to accessibility issues with various Air BnB's, you may need to arrange for pick-up and return of clothing rental to our office.

Delivery Rate: Delivery/Pick-up Rate \$15.00

(one reservation can include multiple clothing packages and the rate is inclusive of both directions).

Delivery Time: 1:00PM or later pending your arrival time.

Pick-up/Return Time: 11:00AM. Please allow up to 1/2 hour to accommodate delivery/returns.

Later delivery and earlier returns can be easily arranged pending your travel schedule. If you arrive later in the day your clothing will be delivered to your hotel, either in-room or with reception. We welcome you to include your travel information in your communication with us.

RETURN

Please be sure to check the pockets of the clothing for your belongings before placing the boots and clothing in the bags provided. We welcome you to meet one of our friendly staff members, who will pick up the clothing at 11:00 AM. Payment can also be made at this time. If you depart early in the morning (before 11AM), please indicate your departure time on the form and leave the winter clothing with hotel front desk staff in secure storage.

OTHER INFORMATION

In addition to regular rental fees, the following extra charges may apply:

- Exchange an article of clothing for another size: \$15.00 (pending availability) + Delivery fee.
- Same-day order fulfillment \$25.00/per set. Same day order refers to a 24-hour period in which we received a completed winter clothing rental agreement and have confirmed that it can be filled.
- Extended rental period (10 days +) will be charged a \$65.00 cleaning fee.
- Early delivery or late returns may incur additional day charges.
- Prices do not include 5% GST; this will be added to the price.
- Any items returned with excessive odors/smoke or cologne/perfume will be subject to a \$65.00 cleaning fee.

PAYMENT

We accept Cash, Interac e-Transfer, or Credit Card. Please select your preferred method of payment on the form. If paying by cash or credit card this can be done in person on pick up or delivery; alternatively, if this is not possible you will receive an invoice by email that you can pay from the link provided. All payments are due prior to delivery of rentals.



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